

DAFTAR PUSTAKA

- Aguinis, H. (2014)., *Performance Management*. Pearson, USA.
- Amstrong, M. (2006)., *Performance Management: Key Strategies and Practical Guidelines*. Thomson . Shore Inc, UK.
- Amstrong, M. (1992)., *Strategies for Human Resources Management. A Total Business Approach*. Kogan Page.
- David, F. R. (2013)., *Strategic Management Concepts*. Pearson, Edinburg.
- Hague, P. (1995)., *Merancang Kuesioner*. Pustaka Binaman Presindo, Jakarta.
- Hofer, Charles W. and Schendel, Dan. (1978)., *Strategy Formulation: Analytical Concepts*. West Publishing Co, Minnesota.
- Mello, Jeffrey A. (2002)., *Strategic Human Resource Management*. South-Western, a division of Thomson Learning, USA.
- Miles, E. and Snow, C. (1984)., *Organizational Strategy, Structure and Process*. McGraw-Hill, United States of America.
- Parmenter, David. 2010. *Key Performance Indicator: Developing, Implementing and Using Winning KPIs*. Canada: John Wiley & Sons, Inc.
- Snell dan Bohlander. (2013)., *Principles of Human Resources Management*. South Western Cengage Learning.
- Spencer, L.M. and Spencer, S.M. (1993)., *Competence at Work: Model for Superior Performance*. John Wiley & Sons, Inc, New York.
- Umar, Husein. (2002)., *Metode Riset Bisnis*. PT Gramedia Pustaka Utama, Jakarta.
- Weiss, Tracey B. and Hartle, Franklin. (1997)., *Reengineering Performance Management.*: St. Lucie Press, USA.