DAFTAR PUSTAKA

- Alan, Y., Gao, G. P., Gaur, V. 2013. *Does Inventory Productivity Predict Future Stock Returns?*A Retailing Industry Perspective. Johnson School Research Paper Series No. 3-2012,
 December 2013.
- Alibabaei, A., Bandara, W., and Aghdasi, M. 2009. *Means of Achieving Business Process Management Success Factor*. Association for Information Systems (AISeL), Mediterranean Conference on Information Systems (MCIS). 2009.
- Arli, V., Dylke, S., Burgess, R., Campus, R., and Soldo, E. 2012 *Woolworths Australis and Walmart US: Best Practices in Supply Chain Collaboration*. Journal of Economics, Business, and Accountancy Ventura. Volume 16, No. 1, April 2013, pages 27 46.
- Bowersox, J., Closs, J., Cooper, B., and Bowersox, C. 2013. *Supply Chain Logistic Management* (4th ed.). New York: McGraw-Hill Education.
- Carlsson, C. and Fuller, R. 2000. A Fuzzy Approach to Tthe Bullwhip Effect. Conference Paper April 2000.
- Cohen, S. and Roussel, J. 2005. *Strategic Supply Chain Management: The 5 Discipline for Top Performance*. New York: McGraw-Hill Education.
- Dabaghkashani, Z., Hajiheydari, N., and Haghighinasab, M. 2012. *A Success Model for Business Process Management Implementation*. International Journal of Information and Electronics Engineering, Vol. 2, No. 5, September 2012.
- Gumboh, J., Gichira, R. 2015. Supply Chain Collaboration Among SMEs in Kenya: A Review of Collaboration Barriers. International Journal of Humanities and Social Science. Vol. 5, No. 9 (1), September 2015.
- Harrison, A. and Hoek, v. R. 2008. *Logistics Management and Strategy: Competing through the supply chain (3rd edition)*. England: Pearson Education Limited.
- Holweg, M., Disney, M., Holstrom, J., and Smaros, J. 2005. *Supply Chain Collaboration: Making Sense of the Strategy Continuum*. European Management Journal. April 2005.
- Koskinen, P. 2009. *Supply Chain Strategy in a Global Paper Manufacturing Company: a Case Study*. Industrial Management & Data Systems, Vol. 209, No. 1, 2009, pp. 34 52.
- Martin, K. and Osterling, M. 2013. *Value Stream Mapping: How to Visualize Work and Align Leadership for Organizational Transformation*. McGraw-Hill Education. November 2013.
- Maurya, A. 2012. *Running Lean: Iterate from Plan A to Plan That Works (2nd ed.)*. O'Reilly Media, Inc. February 2012.
- Moreira, M. E. 2017. *The Agile Enterprise: Building and Running Agile Organizations*. Apress. March 2017.
- Rao, M. and Rao, P. 2009. *Inventory Turnover Ratio As A Supply Chain Performance Measure*. Serbian Journal of Management 4 (1) (2009) 41-50.
- Rouse, M. 2016. *Business Process. http://searchcio.techtarget.com/definition/business-process.*June 2016.

- Simatupang, T. M. and Sridharan, R. 2005. *An Integrative Framework for Supply Chain Collaboration*. The International Journal of Logistics Management, Vol. 16, No. 2, 2005, pp. 257 274.
- Simchi-Levi, D., Kaminsky, P., and Simchi-Levi, E. 2009. *Designing and Managing the Supply Chain: Concepts, Strategies and Case Studies (3rd ed.)*. New York: McGraw-Hill Education.
- Thompson, G., Seymour, L. F., and O'Donovan, B. 2009. *Towards a BPM Success Model: An Analysis in South African Financial Services Organisations*. BPMDS 2009 and EMMSAD 2009, LNBIP 29, pp. 1-13, 2009.
- Waller, M., Johnson, M. E., Davis, T. 1999. *Vendor-Managed Inventori in The Retail Supply Chain*. Journal of Business Logistics, Vol. 20, No. 1, 1999.