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## International Journal of Productivity and Performance Management - Author update

1 message

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**International Journal of Productivity and Performance Management**

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Reply-To: jeniwebster123@gmail.com

To: yunus.erlinda@gmail.com

Wed, Jul 14, 2021 at

1:57 PM

14-Jul-2021

Dear Author(s),

It is a pleasure to inform you that all required reviews have been received for your manuscript entitled "Would Compensation be Necessary? The Importance of Service Recovery Strategy on E-Retail Delivery Problems" and that your paper is now awaiting an Editor Decision.

Yours sincerely,

Jennifer Webster

Editorial Assistant, International Journal of Productivity and Performance Management

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