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## International Journal of Productivity and Performance Management - Author update

1 message

## International Journal of Productivity and Performance Management

Sat, Oct 2, 2021 at 11:45 PM

<onbehalfof@manuscriptcentral.com>
Reply-To: jeniwebster123@gmail.com
To: yunus.erlinda@gmail.com

02-Oct-2021

Dear Author(s),

It is a pleasure to inform you that your manuscript titled Would Compensation be Necessary? The Importance of Service Recovery Strategy on E-Retail Delivery Problems (IJPPM-05-2021-0273.R1) has passed initial screening and is now awaiting reviewer invitation.

The manuscript was submitted by Dr. Erlinda Yunus with you listed as a co-author.

As you are listed as a co-author, if you have not already done so please log in to <a href="https://mc.manuscriptcentral.com/ijppm">https://mc.manuscriptcentral.com/ijppm</a> and check that your account details are complete and correct, these details will be used should the paper be accepted for publication.

Yours sincerely,

Editor, International Journal of Productivity and Performance Management