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International Journal of Productivity and Performance Management - Decision on Manuscript ID IJPPM-05-2021-0273.R1

2 messages

International Journal of Productivity and Performance Management

Fri, Oct 22, 2021 at

<onbehalf@manuscriptcentral.com>

12:38 AM

Reply-To: luisa.huatuco@york.ac.uk

To: yunus.erlinda@gmail.com

21-Oct-2021

Dear Yunus, Erlinda

It is a pleasure to accept your manuscript IJPPM-05-2021-0273.R1, entitled "Would Compensation be Necessary? The Importance of Service Recovery Strategy on E-Retail Delivery Problems" in its current form for publication in International Journal of Productivity and Performance Management. Please note, no further changes can be made to your manuscript.

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Thank you for your contribution. On behalf of the Editors of International Journal of Productivity and Performance Management, we look forward to your continued contributions to the Journal.

Yours sincerely,

Dr Luisa Huaccho Huatuco

Co-Editor, International Journal of Productivity and Performance Management

luisa.huatuco@york.ac.uk

Erlinda Yunus <yunus.erlinda@gmail.com>

Fri, Oct 22, 2021 at 7:55 AM

To: Luisa Huaccho Huatuco <luisa.huatuco@york.ac.uk>

Dear Dr Luisa Huaccho Huatuco,

thank you, I have completed the CTA.

Best regards,

Erlinda Yunus

[Quoted text hidden]