

## DAFTAR PUSTAKA

- Belcourt, M., Singh, P., Snell, S. A., Morris, S., & Bohlander, G. (2016). *Managing Human Resource*, Toronto, Nelson Education
- Bhinneka. (2020). *Bhinneka Company Profile: Becoming a Sustainable Business*.
- Boxall, P.F. (1996). "Strategic human resource management: beginnings of a new theoretical sophistication?", *Human Resource Management Journal*, 6(3), 60-78
- Cherif, L. (2018). *Competency Matrix: How to grow both Organization & People!* Diunduh dari <https://medium.com/@lallia/competency-matrix-how-to-grow-both-organization-people-52df8e763689>, 7 Maret 2021
- Cochran, G.R. (2009). *Ohio State University Extension Competency Study: Developing a Competency Model for a 21st Century Extension Organization*. Columbus : The Ohio State University
- CNN Indonesia. (2020). *Tren dan Peluang Industri E-Commerce di Indonesia 2020*. CNN Indonesia. Diunduh dari <https://www.cnnindonesia.com/teknologi/20200205204206-206-472064/tren-dan-peluang-industri-e-commerce-di-indonesia-2020>, 4 Oktober 2020
- Fiansyah, R. (2020). *10 E-Commerce Terpopuler di Indonesia: Tokopedia Terdepan, Shopee Geser Bukalapak*. inews.id. Diunduh dari <https://www.inews.id/finance/bisnis/10-e-commerce-terpopuler-di-indonesia-tokopedia-terdepan-shopee-geser-bukalapak>, 4 Oktober 2020
- HayGroup (2009). *Core Competencies Project : Competency Dictionary*. <http://www.haygroup.com/ca>. Diunduh dari <https://pclkw.org/wp-content/uploads/2013/05>, 27 Februari 2021
- Ipriceinsights (2021). *The Map of E-Commerce in Indonesia*. iprice.co.id. Diunduh dari <https://iprice.co.id/insights/mapofecommerce/en/>, 27 Februari 2021
- Jatmiko (2004). *Pengantar Bisnis*. Malang: UMM Pres.

- Kemalasarri, Y. (2016). *Langkah-langkah Terapkan CBHRM untuk Angkat Daya Saing*. swa.co.id. Diunduh dari <https://swa.co.id/swa/my-article/langkah-langkah-terapkan-cbhrm-untuk-angkat-daya-saing>, 19 November 2020
- Lidwina, A. (2019). *Infografik: Indonesia Pasar Terbesar E-Commerce di Asia Tenggara*. katadata.co.id. Diunduh dari <https://katadata.co.id/ariayudhistira/infografik/5e9a503b449cd/infografik-indonesia-pasar-terbesar-e-commerce-di-asia-tenggara#:~:text=Indonesia%20merupakan%20pasar%20terbesar%20e,%24%2012%2C2%20miliar>, 13th Desember 2020
- Miles, M. B. & Huberman, A.M. (1993). *An Expanded Sourcebook: Qualitative Data Analysis*. United States of America: Sage Publications.
- Millmore, M., Lewis, P., Saunders, M., Thornhill, A., & Morrow, T. (2007). *Strategic human resource management*, Harlow: Prentice-Hall
- Noe, R.A. (2017). *Employee Training and Development: Seventh Edition*. New York: McGraw-Hill Education
- Palan, R. (2003). *Competency Management - A Practitioner's Guide*. Kuala Lumpur: Percetakan Suma.
- Porter, M.E (1980). *Competitive Strategy: Techniques for Analyzing Industries and Competitors*. New York: Free Press
- Porter, M.E. (1985). *Competitive Advantage*. New York: Free Press.
- Schuler, R.S & Jackson, S.E. (1987). "Linking competitive strategies with human resource management practice", *The Academy of Management Executive*, Vol. 1 No. 3 pp. 207-219
- Shermon, G. (2004). *Competency based HRM: A strategic resource for competency mapping, assessment and development centres*. India, New Delhi: Tata McGraw-Hill.
- Snell, Scott A. & Morris, Shad S. (2019). *Managing Human Resource 18th Edition*. Singapore. Cengage Learning Asia Pte Ltd
- Spencer, L. & Spencer, S.M. (1993). *Competence at Work, Models For Superior Performance*. Canada: John Wiley & Sons, Inc.