

## DAFTAR PUSTAKA

- Bernardin, H.J. and Russell, J.E. *Human Resources Management: An Experimental Approach*. John Willey & Sons, New York, 1993
- Debowski, Shelda, *Knowledge Management*, 1<sup>st</sup> Edition, John Wiley & Sons Australia, Ltd., 2006
- Doll, W.J. and Torkzadeh, G. The Measurement of End-User Computing Satisfaction., *MIS Quarterly* (12:2), June 1988
- Honeycutt, J., *Knowledge Management Strategies; Strategi Manajemen Pengetahuan*, PT Elex Media Komputindo, 2005.
- Riduwan, *Belajar Mudah Penelitian untuk Guru, Karyawan dan Peneliti Pemula*. Cetakan ke-1., CV Alfabeta, Bandung, 2005
- Riduwan. Kuncoro, Engkos Ahmad, *Cara Menggunakan dan Memaknai Analisis Jalur (Path Analysis)*, CV Alfabeta, Bandung, 2008
- Mangkunegara, A.P., *Manajemen Sumber Daya Manusia Perusahaan*, PT. Remaja Rosdakarya, Bandung, 2000.
- Sirait J. Justine, *Memahami Aspek- Aspek Pengelolaan Sumber Daya Manusia dalam Organisasi*, PT. Gramedia Widiasarana Indonesia, Jakarta, 2006.
- Stein, E.W. and Zwass, V, *Actualizing Organizational Memory With Information Systems Research*, 1995
- Walker, W. James. *Integrating the Human Resources Function with the Business*, *Human Resources Planning* Vol. 17 no. 2, 1998
- Xiao Li, and Dasgupta Subhasish. *Eight Americas Conference on Information Systems. Measurement of User Satisfaction with Web-Based Information System: An Empirical Study*, 2002

[www.bankmandiri.co.id](http://www.bankmandiri.co.id)