

## DAFTAR PUSTAKA

- Aguinis, H. (2014). *Performance Management*. Third Edition. England: Pearson
- Ahmad, M. (2013). *Peran Strategis Manajer dalam Manajemen SDM*. Gorontalo
- Armstrong, M. A (2006). *Handbook of Human Resources Practice*. 7<sup>th</sup> ed. United Kingdom: Kogan Page Limited.
- Bacal, R. (2002). *Performance Management*. McGraw Hill Professional
- Baltzan, Paige. (2012). *Business Driven Technology*. McGraw Hill Professional
- De Cenzo, D. A. Robbins, S. P. (1996). *Human Resource Management Fifth Edition*. Canada: John Wiley
- Dharmayanti, S. (2015) *Sistem Manajemen Kinerja Untuk Mencapai Keunggulan Bersaing*. dikutip dari <https://www.linkedin.com/pulse/sistem-manajemen-kinerja-untuk-mencapai-keunggulan-consulting-group?forceNoSplash=true>, diakses pada 28 Juli 2016
- Edwards, M. R. Ewen, A. J. (1996). *360° Feedback; The Powerful New Model for Employee Assessment and Performance Improvement*. USA
- Fuerst, A. (2015). *Performance Management Using the Deming Cycle*. Dikutip dari <http://www.coreaxisonline.com/performance-management-training-blog/performance-management-using-deming-cycle/>, diakses pada 6 Agustus 2016
- Indrajit. (2001). *Analisis dan Perancangan Sistem Berorientasi Objek*. Bandung; Informatika
- Jones, J. E. Bearle, W. L. (1997). *360 Feedback ; Strategies, Tactics, and Techniques, for Developing Leaders*. Usa; Lakewood Publishing
- Kerzner, H. (2001). *Strategic Planning for Project Management Using a Project Management Maturity Mode*. Canada; John Wiley & Sons Inc
- Mayhew, R. (2016). *Three Types of Methods Used to Measure Performance*. Dikutip dari <http://www.smallbusiness.com>, diakses pada 4 Mei 2016
- Millmore, M, et all. (2007). *Strategic Human Resource Management: Contemporary Issues*. United States: Pearson Education International.

- Pennington, R. (2016). *From Doing a Good Job to High Performance*. dikutip dari [http://www.huffingtonpost.com/andy-pennington/from-doing-a-good-job-to-\\_b\\_9723088.html](http://www.huffingtonpost.com/andy-pennington/from-doing-a-good-job-to-_b_9723088.html), diakses pada 28 Juli 2016
- Porter, M. E. (1980) *Competitive Strategy*. New York: Free Press
- Pulakos, E. D. (2004). *Performance Management: A Roadmap for Developing, Implementing and Evaluating Performance Management Systems*. SHRM Foundation
- Robins, S.T. (2000). *Organizational Behaviour*. New Jersey:Prentice Hall Inc
- Rojuaniah. (2012). *Perubahan Budaya Organisasi*. Forum Ilmiah. Vol 9, No 2, 121-132. Jakarta: Universitas Esa Unggul
- Sekaran, Uma. Bougies, Roger. (2010). *Research Methods for Business: A Skill Building Approach , 5th edition*. England: John Wiley & Sons Ltd.
- Schuler, R. S. Jackson, S. E. (2007). *Strategic Human Resource Management; A Reader*. London; Blackwell Publishers
- Smilansky, J. (2007). *Developing Executive Talent: Best Practices From Global Leaders*. England: John Wiley & Sons Ltd.
- Snell, S. Bohlander, G. (2007). *Human Resource Management*. United States: Thomson Corporation
- Sugiyono. (2005). *Metode Penelitian Administrasi*. Bandung: Alfabetha.
- Tredgold, G. (2016). *The Good, the Bad, and the Ugly of Annual Performance Reviews*. Dikutip dari [http://www.huffingtonpost.com/gordon-tredgold/the-good-the-bad-and-the-\\_12\\_b\\_9195944.html](http://www.huffingtonpost.com/gordon-tredgold/the-good-the-bad-and-the-_12_b_9195944.html) , diakses pada 5 Agustus 2016
- Umar, Husein. (2003) *Metode Riset Komunikasi Organisasi*. Jakarta: PT Gramedia Pustaka
- Wibowo. (2012). *Manajemen Kinerja*. Jakarta: Raja Press